

GUIDELINES FOR PARENTAL EDUCATIONAL VIDEOS

**** Please see a member of the NeoConnect team if you have any questions****

(NNP: Sarah Asselin; Laila Wazneh; Marco Zeid, MD: Jessica Duby;

RNs: Daphney Ducharme-Roy, Samantha Morrison, Kishawanna Sinclair, MT: Christelle Jacquet)

Key points:


- Any parent can watch the educational videos on the NeoConnect tablets
- **Tablets cannot be removed from the NICU.**
- The key to the tablet station is in a master lock. The code is the printer logon (6842)
- Tablets must be cleaned and plugged into the charging station after each use.

Material:

Everything is located in NICU Patient Coordination Center (B06.12002.2 next to Transport Office)

- Tablet in protective case
- Sign In/Out document
- Mobile floor stand (optional)

Procedure:

- Any NICU personnel can sign out the NeoConnect tablets for parental use in the NICU
- NICU personnel will sign out tablet and clean tablet with wipes. There is a protective cover on the tablets so it is safe to use the wipes.
- Open the **VLC app** on the tablet 
- On the bottom, tap “Playlists”
- There is a playlist for French videos (Vidéos pour les parents) and a playlist for English videos (Videos for parents)
- Click the video that the parent is interested in viewing. Once the video is complete, the next video in the playlist will automatically play next.
- Once the parent is finished, clean the tablet, return to the charging station and complete the sign-in document

Problems?

- For software and/or connection issues, call Information Services at 48484
- For hardware and/or equipment issues, please notify Dr. Jessica Duby (jessica.duby@mcgill.ca)